





PREPARE, RESPOND, PREVAIL

Our Incident Response Playbooks are industry-leading, **instantly actionable quick-reference tools** that empower users to swiftly orient, respond to, and recover from threats, hazards, and incidents—spanning **Man-Made**, **Technological**, and **Natural** disruptions. With both standard and custom options, these playbooks deliver **"play by play" actions** that dramatically **reduce preparation**, **response**, **and recovery costs**. Armed with Summit Resilience Group's Incident Response Playbooks, you'll have a confident, agile workforce ready to dominate challenges and protect what matters.

Incident Overview and Characteristics This section delivers a deep understanding of diverse incident types, enabling organizations to proactively address a wide range of potential threats with confidence.

Risk Assessment / Matrix

By assessing vulnerabilities and probabilities across all facilities, the Risk Assessment / Matrix empowers businesses to prioritize and implement cost-effective, tailored countermeasures.

Pre-Incident (Preparedness) This phase builds a robust foundation with comprehensive training and mitigation strategies, ensuring teams are ready to tackle any crisis before it escalates.

Incident (Response)

Offering clear, actionable protocols and coordinated frameworks, this section equips staff to respond swiftly and effectively to any emergency scenario.

Post-Incident (Recovery)

With structured plans for restoration and support, this phase guarantees organizations recover quickly and resiliently from any incident, strengthening long-term stability.

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